



South Central
WORKFORCE
Investment Board

408 Washington Ave., Suite 210, West Plains, Missouri 65775 ❖ Phone 417-257-2630 ❖ Fax 417-255-8799 ❖ MO
Relay 711

July 8, 2021

Dr. Mardy Leathers, Director
Office of Workforce Development
301 West High Street, Suite 80
PO Box 1087
Jefferson City, MO 65102-1087

Dear Director Leathers,

This letter is in response to the Program Year 2020 (PY20) Monitoring Report for South Central Region that we received with your letter dated June 8, 2021.

Attached is our corrective action plan that addresses the five (5) Compliance Findings that were identified in the PY20 Monitoring Report. We also have reviewed the four (4) Areas of Concern and will continue to monitor these areas of concerns on a regular basis.

If you have any questions or need additional information concerning our responses, please feel free to contact me.

Sincerely,

Donna Jo Parrott, PHR
Executive Director

c: Becky Brooks
Zach Williams
OWD Senior Staff

Partner of **americanjobcenter**® network



South Central
WORKFORCE
Investment Board

**COMPLIANCE MONITORING REPORT
FOR PROGRAM YEAR 2020
RESPONSE**

South Central Workforce Investment Board

Review Period: July 1, 2020 – June 30, 2021

Grant/Programs Reviewed:

PY20 WIOA Formula Programs: Adult, Dislocated Worker, Youth

PY20 Wagner-Peyser Program

PY20 Unemployment Insurance Programs: RESEA

PY20 Trade Adjustment Assistance

WIOA MWT (October 1, 2018 to September 30, 2021)

WIOA COVID NDWG (April 1, 2020 – June 30, 2022)

Compliance Team: Ruth Whitis and Heather Covington

**FINDINGS
Responses**

Finding #1 – Sub-State Monitoring

(OWD Issuance 15-2020: Statewide Sub-state Monitoring Policy)

Corrective Action: The Board has hired a part-time person who will be helping with the monitoring process and is reading and becoming familiar with the OWD Issuances that pertain to anything dealing with WIOA monitoring. She will be the first eyes on the monitoring process in our office with our compliance monitor reviewing everything. We also have spoken with Michael Ravenscraft and he has agreed to allow us to use Leanna Eckhoff in helping to train our new person. We feel that this new individual will be very beneficial in helping our region to correct this finding.

Wise-Up Wednesday training program information is forwarded to our WIOA staff and the majority of these programs are ones that we have deemed as “mandatory”. “Staff must participate in all Required Staff Training” has been added as a benchmark for PY21 in WIOA Adult, DW, and Youth Programs. We will monitor this training to insure WIOA staff are participating in this training.

The Board addressed this monitoring report in a letter from our Board Chair Becky Brooks to the Board Chair and Executive Director of both of our sub-recipients. Corrective Action documents (7 for one 5 for the other) were also sent to these same individuals for the respective sub-recipients to address with their WIOA staff. We will continue to work with our sub-recipients to help them correct their issues. Copies of the Corrective Action documents relating to this finding are attached.

Benchmark Report Cards have also been created with a Pass/Fail grade and are given to the sub-recipients. These are also shared with the Executive Committee and the full Board. Copies of these documents are also attached to this response.

Finding #2 – Performance

(OWD Issuance 28-2017: Credential Attainment Policy)

(OWD Issuance 19-2017: Measurable Skills Gain Policy)

(TEGL 10-16, Change 1: Performance Accountability Guidance for Workforce Innovation and Opportunity Act (WIOA) Title I, Title II, Title III, and Title IV Cored Programs)

Corrective Action: South Central Region is working with our sub-recipients to correct this finding. In the most recent performance data, we were at 90% or higher. We believe that we are making gains but we still have work to do within our region and with our sub-recipients.

The Board addressed this monitoring report in a letter from our Board Chair Becky Brooks to the Board Chair and Executive Director of both of our sub-recipients. Corrective Action documents (7 for one 5 for the other) were also sent to these same individuals for the respective sub-recipients to address with their WIOA staff. We will continue to work with our sub-recipients to help them correct their issues. Copies of the Corrective Action documents relating to this finding are attached.

Finding #3 -- Data Entry and Case Management Issues

(OWD Issuance 04-2018: Participant Activity Codes, Durations, and Definitions)

(TEGL 23-19, Guidance for Validating Required Performance Data Submitted by Grant Recipients of U.S. Department of Labor (DOL Workforce Programs))

Corrective Action: The Executive Committee meets on Tuesday, July 13, and a corrective action that we think will help with this will be discussed at this committee meeting. Before a participant can be enrolled into any fundable activity, the sub-recipients will be required to obtain approval from the Board staff. All mandatory documentation will be analyzed before giving approval/disapproval to the fundable activity. If approved by the Executive Committee it will then go to the full board on Tuesday, July 27, for them to act on.

The Board has hired a part-time person who will be helping with the monitoring process and is reading and becoming familiar with the OWD Issuances that pertain to anything dealing with WIOA monitoring. She will be the first eyes on the monitoring process in our office with our compliance monitor reviewing everything. We also have spoken with Michael Ravenscraft and he has agreed to allow us to use Leanna Eckhoff in helping to train our new person. We feel that this new individual will be very beneficial in helping our region to correct this finding.

Wise-Up Wednesday training program information is forwarded to our WIOA staff and the majority of these programs are ones that we have deemed as "mandatory". "Staff must participate in all Required Staff Training" has been added as a benchmark for PY21 in WIOA Adult, DW, and Youth Programs. We will monitor this training to insure WIOA staff are participating in this training.

The Board addressed this monitoring report in a letter from our Board Chair Becky Brooks to the Board Chair and Executive Director of both of our sub-recipients. Corrective Action documents (7 for one 5 for the other) were also sent to these same individuals for the respective sub-recipients to address with their WIOA staff. We will continue to work with our sub-recipients to help them correct their issues. Copies of the Corrective Action documents relating to this finding are attached.

Finding #4: Case Notes

(OWD Issuance 02-2017: Statewide Case Note Policy)

Corrective Action: The Board has hired a part-time person who will be helping with the monitoring process and is reading and becoming familiar with the OWD Issuances that pertain to anything dealing with WIOA monitoring. She will be the first eyes on the monitoring process in our office with our compliance monitor reviewing everything. We also have spoken with Michael Ravenscraft and he has agreed to allow us to use Leanna Eckhoff in helping to train our new person. We feel that this new individual will be very beneficial in helping our region to correct this finding.

Wise-Up Wednesday training program information is forwarded to our WIOA staff and the majority of these programs are ones that we have deemed as “mandatory”. “Staff must participate in all Required Staff Training” has been added as a benchmark for PY21 in WIOA Adult, DW, and Youth Programs. We will monitor this training to insure WIOA staff are participating in this training.

The Board addressed this monitoring report in a letter from our Board Chair Becky Brooks to the Board Chair and Executive Director of both of our sub-recipients. Corrective Action documents (7 for one 5 for the other) were also sent to these same individuals for the respective sub-recipients to address with their WIOA staff. We will continue to work with our sub-recipients to help them correct their issues. Copies of the Corrective Action documents relating to this finding are attached.

Finding #5: Not in Compliance with Local Plan

(Local Plan)

Corrective Action: During the pandemic committee meetings were all done virtually and were scheduled by the committee chair. We feel that this issue has been corrected. The South Central Region’s committees, including the Youth Committee, have been re-organized for PY21. Approved during the April 27, 2021 board meeting the quarterly date of committee meetings will now be the first Tuesday of the month the full board meets. These meetings are in the month of July, October, January, and April. This allows the committees to meet and bring any agenda items to the Executive Committee that meets the following week. The Executive Committee then approves/disapproves to move items to the full board agenda.

Benchmarks Report Card Ozark Action, Inc.

July 1, 2020 to March 31, 2021

Adult and Dislocated Worker total enrollment 135

Benchmark	Result	Pass/Fail
50% of all completed training will result in Training Related Employment	12%	Fail
25% of all new training will be employer Driven	9%	Fail
50% of all new WIOA participants will receive Financial Literacy	22%	Fail
37% of Dislocated Worker funds will be spent on training	35%	Fail*
32% of Adult funds will be spent on training	38%	Pass*
20% of Total participant budget will be spent each quarter	73%	Pass*

*From July to October ODW requested that all individuals be funded using CARES Grant funds

Youth total enrollments 13

Benchmark	Result	Pass/Fail
50% of all completed training will result in Training Related Employment	50%	Pass
10% of all new training will be Employer Driven	0%	Fail
80% of all participants will receive Financial Literacy	67%	Fail
30% of all youth will receive work ready skills training	100%	Pass
20% of total participant budget will be spent each quarter	39%	Fail*

*At 75% of the year should be 60% expended

Benchmarks Report Card South Central Missouri Community Action

July 1, 2020 to March 31, 2021

Adult and Dislocated Worker total enrollments 35

Benchmark	Result	Pass/Fail
50% of all completed training will result in Training Related Employment	44%	Fail
25% of all new training will be employer Driven	13%	Fail
50% of all new WIOA participants will receive Financial Literacy	89%	Pass
37% of Dislocated Worker funds will be spent on training	31%	Fail*
32% of Adult funds will be spent on training	20%	Fail*
20% of Total participant budget will be spent each quarter	51%	Fail*

*From July to October ODW requested that all individuals be funded using CARES Grant funds

Youth total enrollments 9

Benchmark	Result	Pass/Fail
50% of all completed training will result in Training Related Employment	58%	Pass
10% of all new training will be Employer Driven	0%	Fail
80% of all participants will receive Financial Literacy	92%	Pass
30% of all youth will receive work ready skills training	100%	Pass
20% of total participant budget will be spent each quarter	41%	Fail*

*At 75% of the year should be 60% expended



South Central
WORKFORCE
Investment Board

408 Washington Ave., Suite 210, West Plains, Missouri 65775 ❖ Phone 417-257-2630 ❖ Fax 417-255-8799 ❖ MO
Relay 711

June 15, 2021

Raymond Gross
Board Chair
Ozark Action, Inc.
1293 Hillside Dr.
Gainesville, MO 65655

Dear Mr. Gross:

As Ozark Action, Inc. is the sub-recipient who we have contracted with to carry out the WIOA programs in our western six (6) counties, I wanted to share with you the enclosed letter and Compliance Monitoring Report for Program Year 2020 that The Honorable Zach Williams and I both received from Dr. Mardy Leathers, OWD Director. The letter informed us of the findings that the Office of Workforce Development (OWD) Regulatory Compliance Team revealed during their Monitoring Review of the South Central Local Workforce Development Area (LWDA) for the review period of July 1, 2020 – Present.

SCWIB's program operations are examined to ensure we meet Workforce Innovation and Opportunity Act (WIOA) objectives and that we are also complying with both federal and state regulations along with OWD policy and procedures. During the OWD Regulatory Compliance Team review, it was noted that they identified five (5) Compliance Findings and five (5) Areas of Concern.

Due to the findings in the OWD Compliance Monitoring Report, you will be receiving under separate cover corrective actions pertaining to these findings that we will need responses to by Wednesday, June 30, 2021.

Sincerely,

Becky Brooks, Chair
South Central Workforce Investment Board

c: Terry Sanders
SCWIB Staff

Enclosure: Letter from Dr. Mardy Leathers
Compliance Monitoring Report – Program Year 2020

Partner of  network

Donna Parrott

From: Donna Parrott
Sent: Thursday, June 17, 2021 2:24 PM
To: raymondgrosslaw@gmail.com
Cc: 'Terry Sanders'; Becky Brooks
Subject: Corrective Actions Relating to the SCWIB PY20 Monitoring Report
Attachments: 1-OAI Corrective Action.xlsx; 2-OAI Corrective Action.xlsx; 3-OAI Corrective Action.xlsx; 4-OAI Corrective Action.xlsx; 5-OAI Corrective Action.xlsx

Dear Mr. Gross,

Please find attached five (5) corrective action plans that are a result of the PY20 Monitoring Report we received from Office of Workforce Development (OWD) which document you were sent earlier today. We are asking Ozark Action, Inc. to reply to each corrective action plan on how you will move forward in correcting the issues related to each finding.

These completed corrective action plans do need to be returned to our office no later than close of business on Wednesday, June 30, 2021. They are to be sent to my email address dparrott@scwib.org.

The Department of Labor (DOL) has very specific procedures and guidelines that we as a WIB and our sub-recipients must adhere to. There are currently two Missouri WIB regions that are being audited by DOL due to noncompliance of federal grant procedures and guidelines. By asking our sub-recipients to address the findings in the PY20 Monitoring Report that they are accountable for, we will ensure that our WIB region remains in compliance as required by both DOL and OWB.

Please let us know if you have any questions or need clarification on any of the items.

Donna Parrott, PHR

Executive Director

South Central Workforce Investment Board

408 Washington, Ave., Suite 210 | West Plains, MO 65775 | dparrott@SCWIB.org | Phone: 417-257-2630 | Fax: 417-255-8799

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**SOUTH CENTRAL WORKFORCE INVESTMENT BOARD
CORRECTIVE ACTION PLAN**

SUB-RECIPIENT	Ozark Action, Inc.
MONITORING PERIOD	January 2021 to May 2021
MONITORING FINDING NO.	1-OAI
Monitoring Issue	Local Benchmark • Employer driven training. Current performance for Adult and DW is 12% must be 25%. Youth is at 0% must be 10%. OJT issuance 03-2020 must be followed when doing an OJT.
Sub-Recipient's Plan for Correction including staff responsible for corrective action	
Time Period for Corrective Action	

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Sub-Recipient Executive Director Signature

Date

South Central Workforce Investment Board

Accept

 Yes

 No

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SCWIB Executive Director Signature

Date

Date for Review:	
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Date Copy sent to SCWIB Board Chair _____

Date Copy sent to SCWIB CLEO Chair _____

**SOUTH CENTRAL WORKFORCE INVESTMENT BOARD
CORRECTIVE ACTION PLAN**

SUB-RECIPIENT	Ozark Action, Inc.
MONITORING PERIOD	January 2021 to May 2021
MONITORING FINDING NO.	2-OAI

Monitoring Issue	Currently not meeting required expenditure rates: Youth total participant budget spent is at 39% with 75% of PY completed.
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Sub-Recipient's Plan for Correction including staff responsible for corrective action	
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Time Period for Corrective Action	
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Sub-Recipient Executive Director Signature

Date

South Central Workforce Investment Board

Accept

Yes

No

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SCWIB Executive Director Signature

Date

Date for Review:	
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Date Copy sent to SCWIB Board Chair _____

Date Copy sent to SCWIB CLEO Chair _____

**SOUTH CENTRAL WORKFORCE INVESTMENT BOARD
CORRECTIVE ACTION PLAN**

SUB-RECIPIENT	Ozark Action, Inc.
MONITORING PERIOD	January 2021 to May 2021
MONITORING FINDING NO.	3-OAI
Monitoring Issue	<p align="center">Data Entry and Case Management Issues (OWD Issuance 04-2018 and TEGL 23-19)</p> <p>Multiple records across all programs contained multiple issues with Activity Codes including: services not closed in a timely manner, services were system closed, incorrect begin/end dates posted and incorrect activity codes recorded. Additionally, several records contained incorrect data or were missing data in WIOA application, missing service providers and failure to mark participants hired in OJT job orders.</p>

Sub-Recipient's Plan for Correction including staff responsible for corrective action	
Time Period for Corrective Action	

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Sub-Recipient Executive Director Signature

Date

South Central Workforce Investment Board

Accept

Yes

No

--

SCWIB Executive Director Signature

Date

Date for Review:	
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Date Copy sent to SCWIB Board Chair _____

Date Copy sent to SCWIB CLEO Chair _____

**SOUTH CENTRAL WORKFORCE INVESTMENT BOARD
CORRECTIVE ACTION PLAN**

SUB-RECIPIENT	Ozark Action, Inc.
MONITORING PERIOD	January 2021 to May 2021
MONITORING FINDING NO.	4-OAI

Monitoring Issue	<p>Employment Plans (OWD Issuance 09-2020) Multiple reviewed WIOA Adult/OW program files were found to be in violation of the policy, which states, "Modifications of an EP require the agreement of the Missouri Job Center staff and the participant. If employment or training goals change (due to new skills or aptitude discovered during training), the EP must be updated and amended." Furthermore, EP's should include any barriers identified that would hinder finding employment or participating in training. Several employment plans reviewed did not address and/or include the participant barriers.</p>
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Sub-Recipient's Plan for Correction including staff responsible for corrective action	
Time Period for Corrective Action	

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Sub-Recipient Executive Director Signature

Date

South Central Workforce Investment Board

Accept

 Yes

 No

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SCWIB Executive Director Signature

Date

Date for Review:	
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Date Copy sent to SCWIB Board Chair _____

Date Copy sent to SCWIB CLEO Chair _____

**SOUTH CENTRAL WORKFORCE INVESTMENT BOARD
CORRECTIVE ACTION PLAN**

SUB-RECIPIENT	Ozark Action, Inc.
MONITORING PERIOD	January 2021 to May 2021
MONITORING FINDING NO.	5-OAI
Monitoring Issue	Currently not meeting required Department of Labor (DOL) Youth Work Exerpience rate of 20% for the region: Current Total PY20 Work Experience for Youth is 7.03% of the 20% required for the region.
Sub-Recipient's Plan for Correction including staff responsible for corrective action	
Time Period for Corrective Action	

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Sub-Recipient Executive Director Signature

Date

South Central Workforce Investment Board

Accept

Yes

No

--

SCWIB Executive Director Signature

Date

Date for Review:	
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Date Copy sent to SCWIB Board Chair _____

Date Copy sent to SCWIB CLEO Chair _____



South Central
WORKFORCE
Investment Board

408 Washington Ave., Suite 210, West Plains, Missouri 65775 ❖ Phone 417-257-2630 ❖ Fax 417-255-8799 ❖ MO
Relay 711

June 15, 2021

Dennis Purcell
Board President
South Central Missouri Community Action Agency
115 Hwy WW
Salem, MO 65560

Dear Mr. Purcell:

As South Central Missouri Community Action Agency is the sub-recipient who we have contracted with to carry out the WIOA programs in our eastern six (6) counties, I wanted to share with you the enclosed letter and Compliance Monitoring Report for Program Year 2020 that The Honorable Zach Williams and I both received from Dr. Mardy Leathers, OWD Director. The letter informed us of the findings that the Office of Workforce Development (OWD) Regulatory Compliance Team revealed during their Monitoring Review of the South Central Local Workforce Development Area (LWDA) for the review period of July 1, 2020 – Present.

SCWIB's program operations are examined to ensure we meet Workforce Innovation and Opportunity Act (WIOA) objectives and that we are also complying with both federal and state regulations along with OWD policy and procedures. During the OWD Regulatory Compliance Team review, it was noted that they identified five (5) Compliance Findings and five (5) Areas of Concern.

Due to the findings in the OWD Compliance Monitoring Report, you will be receiving under separate cover corrective actions pertaining to these findings that we will need responses to by Wednesday, June 30, 2021.

Sincerely,

Becky Brooks, Chair
South Central Workforce Investment Board

c: Ann Smith
SCWIB Staff

Enclosure: Letter from Dr. Mardy Leathers
Compliance Monitoring Report – Program Year 2020

Partner of  **americanjobcenter** network

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**SOUTH CENTRAL WORKFORCE INVESTMENT BOARD
CORRECTIVE ACTION PLAN**

SUB-RECIPIENT	South Central Missouri Community Action Agency
MONITORING PERIOD	January 2021 to May 2021
MONITORING FINDING NO.	1-SCMCAA

Monitoring Issue	<p align="center">Data Entry and Case Management Issues (OWD Issuance 04-2018 and TEGL 23-19)</p> <p>Multiple records across all programs contained multiple issues with Activity Codes including: services not closed in a timely manner, services were system closed, incorrect begin/end dates posted and incorrect activity codes recorded. Additionally, several records contained incorrect data or were missing data in WIOA application, missing service providers and failure to mark participants hired in OJT job orders.</p>
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Sub-Recipient's Plan for Correction including staff responsible for corrective action	
Time Period for Corrective Action	

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Sub-Recipient Executive Director Signature

Date

South Central Workforce Investment Board

Accept

 Yes

 No

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SCWIB Executive Director Signature

Date

Date for Review:	
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Date Copy sent to SCWIB Board Chair _____

Date Copy sent to SCWIB CLEO Chair _____

**SOUTH CENTRAL WORKFORCE INVESTMENT BOARD
CORRECTIVE ACTION PLAN**

SUB-RECIPIENT	South Central Missouri Community Action Agency
MONITORING PERIOD	January 2021 to May 2021
MONITORING FINDING NO.	2-SCMCAA

Monitoring Issue	<p align="center">Case Notes (OWD Issuance 02-2017) Multiple records reviewed across all programs were found to have missing, late, or inadequate case notes required by OWD Issuance 02-2017.</p>
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Sub-Recipient's Plan for Correction including staff responsible for corrective action	
Time Period for Corrective Action	

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Sub-Recipient Executive Director Signature

Date

South Central Workforce Investment Board

Accept

 Yes

 No

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SCWIB Executive Director Signature

Date

Date for Review:	
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Date Copy sent to SCWIB Board Chair _____

Date Copy sent to SCWIB CLEO Chair _____

**SOUTH CENTRAL WORKFORCE INVESTMENT BOARD
CORRECTIVE ACTION PLAN**

SUB-RECIPIENT	South Central Missouri Community Action Agency
MONITORING PERIOD	January 2021 to May 2021
MONITORING FINDING NO.	3-SCMCAA

Monitoring Issue	<p align="center">Training Justification (OWD Issuance 04-2020 and 20 CFR 680.210)</p> <p>Multiple participants enrolled in COT and OJT did not have training justification adequately documented in the statewide electronic case management system. OWD Issuance 04-2020 and 20 CFR 680.210</p>
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Sub-Recipient's Plan for Correction including staff responsible for corrective action	
Time Period for Corrective Action	

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Sub-Recipient Executive Director Signature

Date

South Central Workforce Investment Board

Accept

 Yes

 No

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SCWIB Executive Director Signature

Date

Date for Review:	
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Date Copy sent to SCWIB Board Chair _____

Date Copy sent to SCWIB CLEO Chair _____

**SOUTH CENTRAL WORKFORCE INVESTMENT BOARD
CORRECTIVE ACTION PLAN**

SUB-RECIPIENT	South Central Missouri Community Action Agency
MONITORING PERIOD	January 2021 to May 2021
MONITORING FINDING NO.	4-SCMCAA

Monitoring Issue	<p>Employment Plans (OWD Issuance 09-2020) Multiple reviewed WIOA Adult/OW program files were found to be in violation of the policy, which states, "Modifications of an EP require the agreement of the Missouri Job Center staff and the participant. If employment or training goals change (due to new skills or aptitude discovered during training), the EP must be updated and amended." Furthermore, EP's should include any barriers identified that would hinder finding employment or participating in training. Several employment plans reviewed did not address and/or include the participant barriers.</p>
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Sub-Recipient's Plan for Correction including staff responsible for corrective action	
Time Period for Corrective Action	

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Sub-Recipient Executive Director Signature

Date

South Central Workforce Investment Board

Accept

Yes

No

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SCWIB Executive Director Signature

Date

Date for Review:	
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Date Copy sent to SCWIB Board Chair _____

Date Copy sent to SCWIB CLEO Chair _____

**SOUTH CENTRAL WORKFORCE INVESTMENT BOARD
CORRECTIVE ACTION PLAN**

SUB-RECIPIENT	South Central Missouri Community Action Agency
MONITORING PERIOD	January 2021 to May 2021
MONITORING FINDING NO.	5-SCMCAA

Monitoring Issue	Local Benchmark • Employer driven training. Current performance for Adult and DW is 13% must be 25%. Youth is at 0% must be 10%. OJT issuance 03-2020 must be followed when doing an OJT.
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Sub-Recipient's Plan for Correction including staff responsible for corrective action	
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Time Period for Corrective Action	
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Sub-Recipient Executive Director Signature

Date

South Central Workforce Investment Board

Accept

 Yes

 No

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SCWIB Executive Director Signature

Date

Date for Review:	
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Date Copy sent to SCWIB Board Chair _____

Date Copy sent to SCWIB CLEO Chair _____

**SOUTH CENTRAL WORKFORCE INVESTMENT BOARD
CORRECTIVE ACTION PLAN**

SUB-RECIPIENT	South Central Missouri Communtiy Action Agency
MONITORING PERIOD	January 2021 to May 2021
MONITORING FINDING NO.	6-SCMCAA
Monitoring Issue	Currently not meeting required expenditure rates: 37% of Dislocated Worker funds will be spent on training at 31%, 32% of Adult funds will be spent on training at 20%, participant budget spent is at 51% with 75% of program year completed. Youth total participant budget spent is at 41% with 75% of PY completed.
Sub-Recipient's Plan for Correction including staff responsible for corrective action	
Time Period for Corrective Action	

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Sub-Recipient Executive Director Signature

Date

South Central Workforce Investment Board

Accept

 Yes

 No

--

SCWIB Executive Director Signature

Date

Date for Review:	
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Date Copy sent to SCWIB Board Chair _____

Date Copy sent to SCWIB CLEO Chair _____

**SOUTH CENTRAL WORKFORCE INVESTMENT BOARD
CORRECTIVE ACTION PLAN**

SUB-RECIPIENT	South Central Missouri Community Action Agency
MONITORING PERIOD	January 2021 to May 2021
MONITORING FINDING NO.	7-SCMCAA

Monitoring Issue	Currently not meeting required Department of Labor (DOL) Youth Work Exerpience rate of 20% for the region: Current Total PY20 Work Experience for Youth is 7.03% of the 20% required for the region.
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Sub-Recipient's Plan for Correction including staff responsible for corrective action	
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Time Period for Corrective Action	
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Sub-Recipient Executive Director Signature

Date

South Central Workforce Investment Board

Accept

 Yes

 No

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SCWIB Executive Director Signature

Date

Date for Review:

Date Copy sent to SCWIB Board Chair _____

Date Copy sent to SCWIB CLEO Chair _____