



South Central
WORKFORCE
Investment Board

Sub-State Monitoring Program File Review

Workforce Innovation and Opportunity Act
Adult, Dislocated Worker and Youth Programs

January 1, 2020 to December 31, 2020

Completed by: Valarie Haring, SCWIB EO Officer/Compliance Manager

Partner of  **americanjobcenter** network

PY19 7/1/19 to 6/30/20	Actual	LWDB Plan	% LWDB Achieved
num Employment Q2 Adult	94		
den Employment Q2 Adult	120		
Employment Q2 Adult	78.3%	69.0%	113.5%
num Employment Q4 Adult	127		
den Employment Q4 Adult	156		
Employment Q4 Adult	81.4%	69.0%	118.0%
num Credential Adult	75		
den Credential Adult	101		
Credential Adult	74.3%	45.0%	165.0%
num Skill Gains Adult	112		
den Skill Gains Adult	223		
Skill Gains Adult	50.2%	0.0%	No Goal
num Employment Q2 DW	43		
den Employment Q2 DW	52		
Employment Q2 DW	82.7%	69.0%	119.8%
num Employment Q4 DW	75		
den Employment Q4 DW	90		
Employment Q4 DW	83.3%	64.0%	130.2%
num Credential DW	49		
den Credential DW	58		
Credential DW	84.5%	60.0%	140.8%
num Skill Gains DW	30		
den Skill Gains DW	49		
Skill Gains DW	61.2%	0.0%	No Goal
num Employment Q2 Youth	66		
den Employment Q2 Youth	79		
Employment Q2 Youth	83.5%	73.0%	114.4%
num Employment Q4 Youth	76		
den Employment Q4 Youth	101		
Employment Q4 Youth	75.2%	60.0%	125.4%
num Credential Youth	44		
den Credential Youth	78		
Credential Youth	56.4%	61.5%	91.7%
num Skill Gains Youth	53		
den Skill Gains Youth	86		
Skill Gains Youth	61.6%	0.0%	No Goal

PY20 7/1/20 to 3/31/21	Actual	LWDB Plan	% LWDB Achieved
num Employment Q2 Adult	77		
den Employment Q2 Adult	100		
Employment Q2 Adult	77.0%	72.0%	106.9%
num Employment Q4 Adult	72		
den Employment Q4 Adult	98		
Employment Q4 Adult	73.5%	71.0%	103.5%
num Credential Adult	55		
den Credential Adult	70		
Credential Adult	78.6%	77.0%	102.0%
num Skill Gains Adult	75		
den Skill Gains Adult	162		
Skill Gains Adult	46.3%	50.0%	92.6%
num Employment Q2 DW	13		
den Employment Q2 DW	15		
Employment Q2 DW	86.7%	70.0%	123.8%
num Employment Q4 DW	19		
den Employment Q4 DW	28		
Employment Q4 DW	67.9%	68.0%	99.8%
num Credential DW	15		
den Credential DW	17		
Credential DW	88.2%	77.0%	114.6%
num Skill Gains DW	38		
den Skill Gains DW	130		
Skill Gains DW	29.2%	60.0%	48.7%
num Employment Q2 Youth	26		
den Employment Q2 Youth	35		
Employment Q2 Youth	74.3%	74.0%	100.4%
num Employment Q4 Youth	38		
den Employment Q4 Youth	51		
Employment Q4 Youth	74.5%	63.0%	118.3%
num Credential Youth	23		
den Credential Youth	44		
Credential Youth	52.3%	60.0%	87.1%
num Skill Gains Youth	22		
den Skill Gains Youth	56		
Skill Gains Youth	39.3%	43.0%	91.4%

Adult and Dislocated Worker Programs

Services are provided through the Missouri Job Centers in Poplar Bluff and West Plains.

The Adult program serves individuals that are 18 and older, are low income or on public assistance and live in the South Central region.

The Dislocated Worker program is for individuals who have lost their job, are on or have exhausted unemployment insurance and are unlikely to return to their occupation.

Services are provided by the One Stop Operator in each job center. The One Stop Operator makes the decision on how services will be provided in the job center and assures coordination of the programs in the Workforce system.

South Central MO Community Action Agency provides services in Poplar Bluff

Ozark Action, Inc. provides services in West Plains

2020 Adult and Dislocated Worker File Review

Job Center- Poplar Bluff serving Butler, Carter, Reynolds, Ripley, Shannon, and Wayne Counties

Program Operator: South Central Missouri Community Action Agency

This review included 100% of individuals enrolled into WIOA between January 1, 2020 and December 31, 2020.

Total files reviewed 55.

Funded services provided:

Occupational Skills Training:

Adult: 19	Dislocated Worker: 6	NDWG and Cares: 32
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On-the-Job Training:

Adult: 1	Dislocated Worker: 3	NDWG and Cares: 0
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Supportive Services:

Adult: 30	Dislocated Worker: 3	NDWG and Cares: 12
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Work Experience:

Adult: 11	Dislocated Worker: 0	NDWG and Cares: 0
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Overall observations:

1. Staff have made progress in completing case notes to describe progress toward meeting training and employment goals.
2. Case Managers are not completing the ITA and funding case notes correctly to identify all funding sources and the amount of funding to be provided by each program.
3. Employment plan goals and objectives are not being closed when completed. Staff are improving the writing of appropriate goals and objectives for the employment plan. OWD provided technical assistance on April 1, 2020.
4. Case notes for training justification have issues with answering the question on what the individual has done in Basic Career Service to look for employment.
5. Follow-up tab is not being completed in MOJobs on Adult and Dislocated Workers.
6. Closure tabs are not being completed when participant has completed all program services.
7. Staff are not following issuance 19-2017 issued 2/2/2018 on measurable skills gains.
8. Regional program benchmarks are not being met.
9. Best Practice: Staff are starting to provide services in county offices reducing travel time for participants.
10. Best Practice: Staff are starting to use braided funding to assure that the individual has all the services required for success.

Services Provided Individuals - All Services
 - WIOA Adult - POPLAR BLUFF JOB CENTER
 - Actual Begin Date - Start Date: 1/1/2020 - End Date: 12/31/2020

Activity/Description	Distinct Users	Total Services	% of Total
101 - Orientation	40	40	11.70%
107 - Provision Of Labor Market Research	37	37	10.82%
115 - Resume Preparation Assistance	5	5	1.46%
118 - Outreach and Intake	3	3	0.88%
123 - Job Development Contacts (working with Employer and Job Seeker)	2	2	0.58%
146 - WorkKeys Assessment	4	4	1.17%
154 - Career Guidance	2	2	0.58%
158 - Financial Aid Information	1	1	0.29%
181 - Supportive Service - Transportation Assistance	9	58	16.96%
184 - Supportive Service - Temporary Shelter	13	16	4.68%
185 - Support Service -Other	16	27	7.89%
205 - Develop Service Strategies (IEP/ISS/EDP)	40	40	11.70%
213 - Comprehensive Assessment	39	39	11.40%
215 - Short Term Pre-Vocational Services	3	3	0.88%
219 - Work Experience	11	11	3.22%
220 - Financial Literacy	29	30	8.77%
221 - Workforce Preparation	4	4	1.17%
300 - Occupational Skills Training - Approved Provider List (ITA)	19	19	5.56%
301 - On-The-Job Training	1	1	0.29%
	278	342	100%

Services not provided:

- Entrepreneurial Training
- Show Me Hero
- Adult Education/Literacy
- Job Readiness Training
- Incumbent Worker

Services Provided Individuals - All Services

- WIOA Dislocated Worker - POPLAR BLUFF JOB CENTER

- Actual Begin Date - Start Date: 1/1/2020 - End Date: 12/31/2020

Activity/Description	Distinct Users	Total Services	% of Total
101 - Orientation	12	12	15.79%
107 - Provision Of Labor Market Research	12	12	15.79%
115 - Resume Preparation Assistance	2	2	2.63%
118 - Outreach and Intake	2	2	2.63%
146 - WorkKeys Assessment	1	1	1.32%
181 - Supportive Service - Transportation Assistance	2	2	2.63%
184 - Supportive Service - Temporary Shelter	1	2	2.63%
205 - Develop Service Strategies (IEP/ISS/EDP)	12	12	15.79%
213 - Comprehensive Assessment	12	12	15.79%
215 - Short Term Pre-Vocational Services	2	2	2.63%
220 - Financial Literacy	8	8	10.53%
300 - Occupational Skills Training - Approved Provider List (ITA)	6	6	7.89%
301 - On-The-Job Training	3	3	3.95%
	75	76	100%

Services not provided:

Apprenticeship

Entrepreneurial Training

Show Me Hero

Services Provided Individuals - All Services

- WIOANational Dislocated Worker Grant (NDWG) Non-WIOA Special Grant

- POPLAR BLUFF JOB CENTER - Actual Begin Date

- Start Date: 1/1/2020 - End Date: 12/31/2020

Activity/Description	Distinct Users	Total Services	% of Total
101 - Orientation	12	13	10.32%
103 - Provision of Information On Training Providers, Performance Outcomes	2	2	1.59%
107 - Provision Of Labor Market Research	12	12	9.52%
115 - Resume Preparation Assistance	1	1	0.79%
118 - Outreach and Intake	1	1	0.79%
146 - WorkKeys Assessment	1	1	0.79%
181 - Supportive Service - Transportation Assistance	4	13	10.32%
184 - Supportive Service - Temporary Shelter	4	4	3.17%
185 - Support Service -Other	4	4	3.17%
205 - Develop Service Strategies (IEP/ISS/EDP)	14	14	11.11%
213 - Comprehensive Assessment	16	17	13.49%
220 - Financial Literacy	3	3	2.38%
221 - Workforce Preparation	1	2	1.59%
300 - Occupational Skills Training - Approved Provider List (ITA)	32	36	28.57%
330 - NDWG Temporary Employment	2	2	1.59%
369 - WIOA Occupational Skills Training - Non Approv Provider (No ITA)	1	1	0.79%
	110	126	100%

Services Provided Employer Reports - by Staff and Services

- POPLAR BLUFF JOB CENTER - Actual Date: 1/1/2020 - 12/31/2020

Staff Reported	Service	Total Employers	Total Services
Bridges,Cindy	Referred Qualified Applicants	1	1
Hartsock,Elaine	Referred Qualified Applicants	4	5
HICKS,CATHY	Referred Qualified Applicants	2	3
McKuin,Rebecca	Referred Qualified Applicants	1	1
		8	10

2020 Adult and Dislocated Worker File Review

Job Center- West Plains: serving Douglas, Howell, Oregon, Ozark, Texas and Wright counties

Program Operator: Ozark Action, Inc.

This review included 100% of individuals enrolled into WIOA between January 1, 2020 and December 31, 2020. Total files reviewed 175. (This number includes Trade clients co-enrolled in WIOA Dislocated Worker who did not work with WIOA staff)

Funded services provided:

On-the-Job Training (OJT)

Adult: 5	Dislocated Worker: 1	NDWG and Cares: 0
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Occupational Skills Training:

Adult: 37	Dislocated Worker: 13	NDWG and Cares: 49
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Supportive Services:

Adult: 27	Dislocated Worker: 19	NDWG and Cares: 12
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Work Experience:

Adult: 0	Dislocated Worker: 0	NDWG and Cares: 0
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Overall observations:

1. Case notes for training justification have issues with answering the question on what the individual has done in Basic Career Service to look for employment.
2. Employment plan goals and objectives are not being closed when completed. Staff have made improvement writing appropriate goals and objectives for the employment plan. OWD provided technical assistance on April 1, 2020.
3. Closure tabs are not being completed when services are completed for the participant.
4. Follow-up tab is not being completed in MOJobs on Adult and Dislocated Workers.
5. Case Managers are not completing the ITA correctly to identify all funding sources and the amount of WIOA funding to be provided. The case note on funding sources did not identify amounts from each funding source.
6. Staff are not following issuance 19-2017 issued 2/2/2018 on measurable skills gains.
7. Regional program benchmarks are not being met.
8. Staff continue to focus on a limited number of service to provide Adult and Dislocated Workers.
9. Best Practice: Staff are using braided funding to assure that the individual has all the services required for success.
10. Best Practice: Staff are working on a regular basis in county office to reduce the travel required by the participant.
11. Best Practice: Staff are actively working to provide services to justice involved individuals being released from the state prison in Licking.
12. Best Practice: Staff are trained to provide WIOA Youth enrollments and services.

Services Provided Individuals - All Services

- WIOA Adult - WEST PLAINS JOB CENTER

- : Actual Begin Date - Start Date: 1/1/2020 - End Date: 12/31/2020

Activity/Description	Distinct Users	Total Services	% of Total
101 - Orientation	80	81	15.17%
103 - Provision of Information On Training Providers, Performance Outcomes	57	57	10.67%
107 - Provision Of Labor Market Research	66	66	12.36%
115 - Resume Preparation Assistance	1	1	0.19%
118 - Outreach and Intake	56	56	10.49%
140 - Referred to Other Services	2	2	0.37%
146 - WorkKeys Assessment	3	3	0.56%
154 - Career Guidance	7	7	1.31%
180 - Support Service - Child/Dependent Care	1	6	1.12%
181 - Supportive Service - Transportation Assistance	12	53	9.93%
184 - Supportive Service - Temporary Shelter	1	1	0.19%
185 - Support Service -Other	9	9	1.69%
200 - Individual Counseling	1	1	0.19%
205 - Develop Service Strategies (IEP/ISS/EDP)	53	53	9.93%
213 - Comprehensive Assessment	55	55	10.30%
220 - Financial Literacy	40	40	7.49%
221 - Workforce Preparation	1	1	0.19%
300 - Occupational Skills Training - Approved Provider List (ITA)	37	37	6.93%
301 - On-The-Job Training	5	5	0.94%
	487	534	100%

Services Not Provided:

Work Experience

Apprenticeship

Entrepreneurial Training

Show Me Hero

Job Readiness Training

Incumbent Worker

Services Provided Individuals - All Services
 - WIOA Dislocated Worker - WEST PLAINS JOB CENTER
 - Actual Begin Date - Start Date: 1/1/2020 - End Date: 12/31/2020

Activity/Description	Distinct Users	Total Services	% of Total
101 - Orientation	40	40	9.95%
103 - Provision of Information On Training Providers, Performance Outcomes	36	36	8.96%
107 - Provision Of Labor Market Research	37	39	9.70%
118 - Outreach and Intake	25	25	6.22%
154 - Career Guidance	1	1	0.25%
181 - Supportive Service - Transportation Assistance	10	44	10.95%
182 - Supportive Service - Medical	1	1	0.25%
185 - Support Service -Other	5	7	1.74%
200 - Individual Counseling	2	2	0.50%
205 - Develop Service Strategies (IEP/ISS/EDP)	89	89	22.14%
213 - Comprehensive Assessment	91	91	22.64%
220 - Financial Literacy	12	12	2.99%
300 - Occupational Skills Training - Approved Provider List (ITA)	14	14	3.48%
301 - On-The-Job Training	1	1	0.25%
	364	402	100%

Services not provided:

Work Experience

Apprenticeship

Entrepreneurial Training

Show Me Hero

Incubent Worker

Services Provided Individuals - All Services

- WIOA National Dislocated Worker Grant (NDWG), Non-WIOA Special Grant

- WEST PLAINS JOB CENTER - Actual Begin Date

- Start Date: 1/1/2020 - End Date: 12/31/2020

Activity/Description	Distinct Users	Total Services	% of Total
101 - Orientation	9	9	4.86%
103 - Provision of Information On Training Providers, Performance Outcomes	8	8	4.32%
107 - Provision Of Labor Market Research	10	10	5.41%
118 - Outreach and Intake	8	8	4.32%
154 - Career Guidance	7	7	3.78%
181 - Supportive Service - Transportation Assistance	11	35	18.92%
185 - Support Service -Other	1	1	0.54%
204 - Interest And Aptitude Testing	1	1	0.54%
205 - Develop Service Strategies (IEP/ISS/EDP)	23	23	12.43%
213 - Comprehensive Assessment	23	23	12.43%
220 - Financial Literacy	5	5	2.70%
300 - Occupational Skills Training - Approved Provider List (ITA)	49	52	28.11%
330 - NDWG Temporary Employment	1	1	0.54%
369 - WIOA Occupational Skills Training - Non Approv Provider (No ITA)	2	2	1.08%
	158	185	100%

Services Provided Employer Reports - by Staff and Services

- WEST PLAINS JOB CENTER - Office of Record: Office Created - Actual Date: 1/1/2020 - 12/31/2020

Staff Reported	Service	Total Employers	Total Services
Bruffett, Teresa	Assistance with Job Order	2	2
Bruffett, Teresa	Notification to employer of potential applicant	1	1
Bruffett, Teresa	Referred Qualified Applicants	2	4
Bruffett, Teresa	Work Based Learning Contract/Monitoring Visit	3	11
COWENS, CINDY	Referred Qualified Applicants	4	10
EBEL, TERI	Assistance with Job Order	4	4
EBEL, TERI	Customer Service Follow Up	2	2
EBEL, TERI	Make Business Presentation	1	1
EBEL, TERI	Provide Business Services Information	6	6
EBEL, TERI	Referred Qualified Applicants	2	3
EBEL, TERI	Work Based Learning Contract/Monitoring Visit	1	1
EBEL, TERI	Work Based Learning Marketing	5	5
MOONEY, SEAN	Incumbent Worker Training	1	1
MOONEY, SEAN	Work Based Learning Contract/Monitoring Visit	2	14
MOONEY, SEAN	Work Based Learning Marketing	2	2
Singh, Tarjinder	Work Based Learning Contract/Monitoring Visit	4	4
WATSON, TAMMIE	Referred Qualified Applicants	4	7
WATSON, TAMMIE	Work Based Learning Contract/Monitoring Visit	2	2

48

80

Youth Program

The youth program provides assistance to youth who reside in the South Central region.

Out-of-school youth must be aged 16-24, not attending any school, and meet one or more additional conditions, which could include: School dropout; within age of compulsory attendance but has not attended for at least the most recent complete school year calendar quarter; holds a secondary school diploma or recognized equivalent and is low-income and is basic skills deficient or an English language learner; subject to the juvenile or adult justice system; homeless, runaway, in foster care or aged out of the foster care system, eligible for assistance under Section 477, Social Security Act, or in out-of-home placement; pregnant or parenting; an individual with a disability; low income person who requires additional assistance to enter or complete an educational program or to secure and hold employment

In-school youth must be aged 14-21, attending school, low income, and meet one or more additional conditions, which could include: Basic skills deficient; English language learner; an offender; homeless, runaway, in foster care or aged out of the foster care system; pregnant or parenting; an individual with a disability; person who requires additional assistance to enter or complete an educational program or to secure and hold employment

There are 14 required WIOA Youth program elements: Tutoring, study skills, drop-out prevention; Alternative secondary school; Work Experience; Occupational Skills Training; Workforce Preparation; Leadership Development; Supportive Services; Adult Mentoring; Follow-up Services; Comprehensive Guidance and Counseling; Financial Literacy; Entrepreneurial Skills Training; Labor Market Information; and Postsecondary Preparation Activities.

At least 20 percent of local Youth formula funds must be used for work experiences, such as summer and year-round employment, pre-apprenticeship, on-the-job training, or internships and job shadowing

MO has a waiver from USDOL that requires a minimum of 50 percent of State and Local youth funding be used for out-of-school youth

Services are provided by Ozark Action, Inc. in the six western counties of the region.

In the six eastern counties, South Central Missouri Community Action Agency provides services.

2020 SCMCAA WIOA Youth File Review

Serving Butler, Carter, Reynolds, Ripley, Shannon, and Wayne counties.

Reviewed all youth provided WIOA funded services from January 1 to December 31, 2020

Individual Funded Services Provided:

Occupational Skills Training: 8

On-the Job Training: 0

Supportive Services: 12

Work Experience: 6

Youth Incentive: 9

Overall Program Observations:

1. Case Managers are not completing the ITA correctly to identify all funding sources and the amount of WIOA funding to be provided. Funding case notes are not identifying amounts and sources of all funding.
2. All youth barriers are not being addressed on the Individual Service Strategies (ISS).
3. Not all 14 required WIOA Youth program elements are being provided. Staff are using the same services for all youth.
4. Staff are having a difficult time writing appropriate goals and objectives for the Individual Service Strategies (ISS). OWD provided technical assistance on April 1, 2020.
5. Not all barriers are being addressed on the ISS.

Services Provided Individuals - All Services

- WIOA Youth - South Central MO CAA

- Actual Begin Date - Start Date: 1/1/2020 - End Date: 12/31/2020

Activity/Description	Distinct Users	Total Services	% of Total
406 - Tutoring, Study Skills, and Dropout Prevention	5	5	3.88%
410 - Leadership Development Opportunities	2	2	1.55%
411 - Adult Mentoring	1	1	0.78%
412 - Objective Assessment	16	16	12.40%
413 - Develop Individual Service Strategy	16	16	12.40%
415 - Alternative Secondary School Services	2	2	1.55%
416 - Youth Occupational Skills Training - Approved Provider	8	8	6.20%
418 - Alternative Secondary School (AEL)	2	2	1.55%
425 - Work Experience - Paid	6	6	4.65%
434 - Financial Literacy Education	13	13	10.08%
436 - Labor Market Information	17	17	13.18%
481 - Support Service - Transportation Assistance	5	15	11.63%
483 - Support Service - Temporary Shelter	4	8	6.20%
485 - Support Service -Other	6	7	5.43%
487 - WIOA Youth Incentive Payment	9	10	7.75%
431 - Postsecondary Preparation and Transition	1	1	0.78%
	113	129	100%

Service codes not provided in 2020:

- 400 - Summer Youth Employment Opportunities
- 401 - Education for Workplace Preparation
- 408 - Youth Internship - Un-Paid
- 409 - Youth - Job Shadowing
- 417 - Comprehensive Guidance and Counseling
- 420 - Scholars - identifier
- 423 - Youth Apprenticeship,
- 426 - Work Experience - Un-Paid
- 427 - Youth Internship - Paid
- 428 - Youth On-the-Job Training Opportunities
- 430 - Youth Occupational Skills Training - Non-Approved Providers
- 431 - Postsecondary Preparation and Transition
- 433 - Pre-Apprenticeship Programs
- 435 - Entrepreneurial Skills Training
- 480 - Support Service - Child/Dependent Care
- 482 - Support Service - Medical
- 486 - Support Service - Counseling

2020 Ozark Action, Inc. WIOA Youth File Review

Serving Douglas, Howell, Oregon, Ozark, Texas, and Wright counties.

Reviewed all youth provided WIOA funded services from January 1 to December 31, 2020

Individual Funded Services Provided:

Occupational Skills Training: 6

On-the-Job Training: 0

Supportive Services: 18

Work Experience: 27

Youth Incentives: 9

Overall Program Observations:

1. Program is not meeting local contract benchmarks.
2. Staff are making improvement in writing appropriate goals and objectives for the Individual Service Strategies (ISS). OWD provided technical assistance on April 1, 2020.
3. Not all barriers are being addressed on the ISS.
4. Case Managers are not completing the ITA correctly to identify all funding sources and the amount of WIOA funding to be provided. Funding case notes do not include amounts and sources.
5. Case notes will at times be written on the wrong record in MOJobs.
6. Not all 14 program elements are being addressed. The same services are used for almost all youth.
7. Best Practice: Youth Case Managers review the other's files at eligibility and while providing services to assure accuracy and correctness.
8. Best Practice: Youth Case Managers have been trained to provide WIOA Adult and Dislocated enrollments and services.

Services Provided Individuals - All Services

- WIOA Youth - Ozark Action, Inc.

- Actual Begin Date - Start Date: 1/1/2020 - End Date: 12/31/2020

Activity/Description	Distinct Users	Total Services	% of Total
406 - Tutoring, Study Skills, and Dropout Prevention	2	2	0.88%
410 - Leadership Development Opportunities	2	2	0.88%
412 - Objective Assessment	8	8	3.52%
413 - Develop Individual Service Strategy	7	7	3.08%
415 - Alternative Secondary School Services	2	2	0.88%
416 - Youth Occupational Skills Training - Approved Provider	6	6	2.64%
418 - Alternative Secondary School (AEL)	8	8	3.52%
420 - Scholars - identifier	23	23	10.13%
425 - Work Experience - Paid	25	33	14.54%
434 - Financial Literacy Education	10	10	4.41%
436 - Labor Market Information	7	7	3.08%
480 - Support Service - Child/Dependent Care	6	69	30.40%
481 - Support Service - Transportation Assistance	4	23	10.13%
485 - Support Service -Other	9	17	7.49%
487 - WIOA Youth Incentive Payment	8	9	3.96%
431 - Postsecondary Preparation and Transition	1	1	0.44%
	128	227	100%

Services not provided in 2020:

- 400 - Summer Youth Employment Opportunities
- 401 - Education for Workplace Preparation
- 408 - Youth Internship - Un-Paid
- 409 - Youth - Job Shadowing
- 411 - Adult Mentoring
- 423 - Youth Apprenticeship
- 426 - Work Experience - Un-Paid
- 427 - Youth Internship - Paid
- 428 - Youth On-the-Job Training Opportunities
- 430 - Youth Occupational Skills Training - Non-Approved Providers
- 431 - Postsecondary Preparation and Transition
- 433 - Pre-Apprenticeship Programs
- 435 - Entrepreneurial Skills Training
- 482 - Support Service - Medical
- 483 - Support Service - Temporary Shelter

Wagner Peyser Participants

West Plains Job Center		Actual
PY16	Carry Over	720
	Enrolled	3969
	Served	4689
	Exited	4486
	In Program	203
PY17	Carry Over	203
	Enrolled	1437
	Served	1640
	Exited	1549
	In Program	91
PY18	Carry Over	91
	Enrolled	1332
	Served	1423
	Exited	1342
	In Program	81
PY19	Carry Over	81
	Enrolled	840
	Served	921
	Exited	810
	In Program	111
PY20	Carry Over	104
	Enrolled	371
	Served	475
	Exited	220
	In Program	255

Poplar Bluff Job Center		Actual
PY16	Carry Over	941
	Enrolled	3955
	Served	4896
	Exited	4616
	In Program	280
PY17	Carry Over	279
	Enrolled	2615
	Served	2894
	Exited	2683
	In Program	211
PY18	Carry Over	211
	Enrolled	2609
	Served	2820
	Exited	2720
	In Program	100
PY19	Carry Over	103
	Enrolled	1890
	Served	1993
	Exited	1939
	In Program	54
PY20	Carry Over	45
	Enrolled	848
	Served	893
	Exited	517
	In Program	376

PY20 as of 4/5/2021